

West Hillhurst Community Association | The Nest | Part-Time Server

Passionate about hospitality? Energized by fast-paced, ever-changing environments? The Nest is seeking a proactive, people-oriented part-time server to help us deliver unforgettable experiences in our lively community hub.

Position Overview:

Schedule: Hours of operation are Tuesdays-Saturdays 4pm-11:45pm

Hours: Approx. 2-3 shifts / week

Reports to: F&B Operations Coordinator

What You'll Do:

- Greet customers warmly and take orders efficiently
- Deliver top-notch service in a clean, welcoming environment
- Provide information about the menu, answer queries about food and beverage options
- Take food and drink orders and communicate these to kitchen, run food
- Process payments (we are cashless) and ensure end of day reporting is completed
- Prepare and serve alcoholic and non-alcoholic beverages to customers
- Maintain a clean and organized FOH and bar area
- Check customer identification and age verification for alcohol service
- Follow all health, safety, and hygiene guidelines
- Handle customer complaints professionally, escalating them to management when necessary
- Respond to customer feedback with professionalism and care
- Stay informed on WHCA events and share with guests

You Bring:

- A passion for hospitality and team leadership
- FOH experience (server, bartender)
- Experience with TouchBistro would be an asset
- ProServe certification
- Food safety awareness, willing to get food handling certificate
- Ability to lift 50+ lbs and stay on your feet for long shifts

Our Core Values:

- Integrity—you do what you say. Honesty, team spirit, and professionalism
- Passion for quality service and maintaining a clean, welcoming space
- Commitment to community and culture

Perks & Pay:

- Competitive compensation based on education and experience
- Supportive and team-oriented environment
- Fitness membership and restaurant discounts
- 3 months probation period
- Minimum wage plus gratuities

To apply, please email HR, at community@westhillhurst.com